



MUCH BIRCH SURGERY

STATEMENT OF PURPOSE

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Aims and Objectives

Much Birch Surgery is a 2 GP partner, rural dispensing practice at the heart of the community, with a practice list size of just over 5100 patients. The practice covers an area reaching from the edges of Hereford to Ross-on-Wye, extending into the villages of the Golden Valley. We aim to provide high standards of evidence based, general medical services with qualified and experienced staff, in confidential healthcare environments which are safe, accessible and comfortable. Our objective is to provide services which meet patients' expectations, with dignity, respect, safety and satisfaction. We provide high quality services to adults and children, complying with the current regulations of Care Quality Commission (Registration) regulations 2009 (Part 4) and the fundamental standards and regulations of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

Kinds of healthcare services provided by Much Birch Surgery

Much Birch Surgery provides independent general medical healthcare services in the form of the following regulated activities:

- Treatment of disease, disorder or injury
- Surgical procedures
- Diagnostic and screening procedures
- Maternity and midwifery services
- Family planning service

These services include consultations, examinations, treatments and procedures in accordance with patients' individual patient wishes, always subject to medical, clinical or nursing assessment. During initial consultation, an individual general medical/clinical history will be taken/reviewed and patients will be advised of recommended health management and proposed treatments. Healthcare is provided directed as face to face consultations in a clinical setting, virtually either by telephone or video call or at home, by a visiting clinician, which may include signposting to other services.

Registered Provider and Registered Manager

Much Birch Surgery is formally registered with the Care Quality Commission (CQC) in England to provide the regulated activities above (registration number 1-199766479).

Dr Dominic Horne is the CQC Nominated Provider (Main Point of Contact) and Dr Avril Seftel is the CQC Registered Manager.