

MUCH BIRCH SURGERY

NEWSLETTER

DRS JOHNSON, SEFTEL, HORNE, DOWNING & HOWE

THE SURGERY, MUCH BIRCH, HEREFORD HR2 8HT

Tel No: **01981 540310**

Repeat Prescription Line: **01981 541167: (11am-1pm, Mon-Fri)**

Website: **www.muchbirchsurgery.co.uk**

Email: **admin.muchbirch@nhs.net**

SPRING BANK HOLIDAYS

Good Friday 19th April	Surgery Closed
Easter Monday 22nd April	Surgery Closed
May Day 6th May	Surgery Closed
May Bank Holiday 27th May	Surgery Closed

If you require urgent medical attention or advice

outside of normal surgery hours please call **NHS 111**.

Appointments may be available over the bank holidays when the surgery is closed, through the **Taurus GP 7 Day Service, 0800 121 7221**

or contact **NHS 111**.

In a genuine emergency you should call 999

Chest pain/ Shortness of breath constitute an emergency



TRAVELLING AT THE LAST MINUTE?

Please remember that **WE DO NOT HAVE** last minute appointments! Travel Vaccinations should be booked 6-8 weeks before your intended travel date.

As summer approaches and holiday plans commence please remember to check if you need travel vaccines in plenty time. There is a high demand for appointments with our travel health trained nurses at this time of year. Risk assessment forms can be collected from reception or accessed on line. **PLEASE DO THIS NO LESS THAN 6 WEEKS** prior to your holiday. Travel health can be quite complicated and takes time, some vaccines are a course of 2-3 doses. Some non-NHS vaccines may need to be ordered for individual patients. To help with your preparation it is important to understand what you may need in advance of an appointment and consider what you may wish to have. Details for every country can be found at www.nathnac.net or www.fitfortravel.nhs.uk

DISPENSARY

The Dispensary operates a 3 working day ordering rule for repeat prescriptions. We require a minimum of 72 hours (excluding weekends and bank holidays) from ordering your repeat prescription until it will be ready for collection.

We have other methods for ordering repeat prescriptions. Please don't forget to ask for more information on ordering online or using our automatic ordering system.

The Dispensary has welcomed a new member of staff to our team, Ellie. She will be carrying out the majority of our admin roles to allow more time for dispensing! Welcome to the team Ellie!

Staff News

Our two practice secretaries both recently started their maternity leave. Sophie has had a baby boy, Freddie and Danielle gave birth to little Martha 6 weeks early! All are doing well.

This means there are a number of new faces in reception. We have recently welcomed Joy and Kirsten as practice secretaries and Helen, Kelly and Pauline to the reception and admin team. Ellie will be working in both reception and dispensary.

Carol Scarisbrick, a familiar face to many, has returned to Much Birch as Phlebotomist, 2 days a week to support the nurse team and provide more, much needed time for bloods appointments.